THE CITIZEN ARCHIV PROJECT JOURNEY I SINGAPORE

Abigail Huang, Archivist Christabel Khoo, Assistant Archivist National Archives of Singapore 14 Nov 2018

IST		Y Y Y	
Ν			
	•		



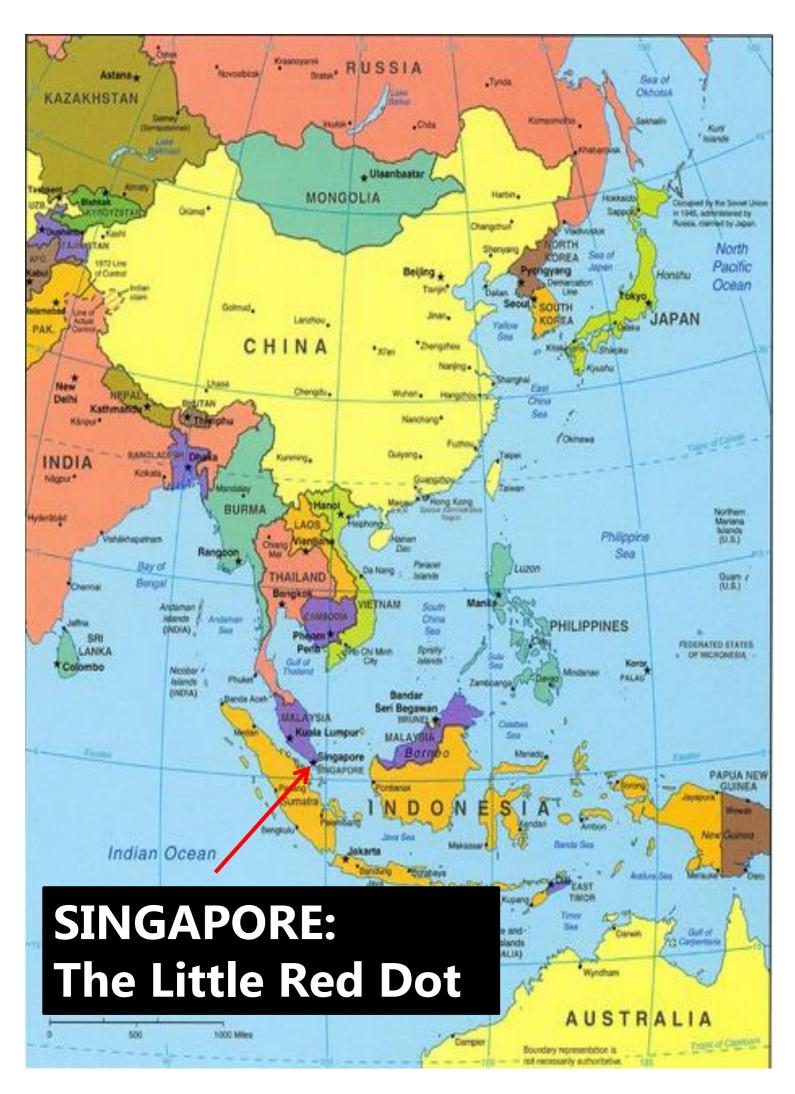


National Library Board Singapore

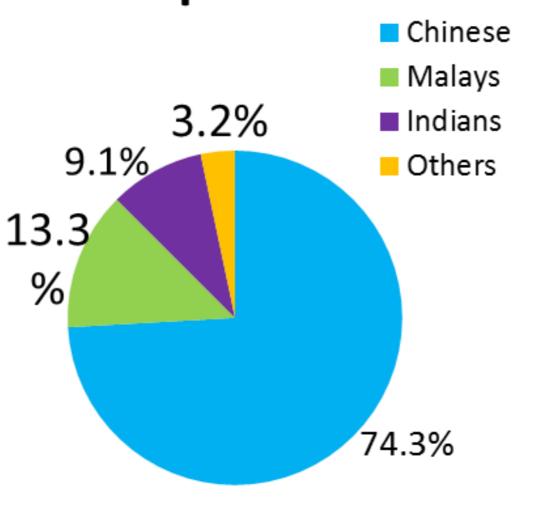




SINGAPORE IN NUMBERS







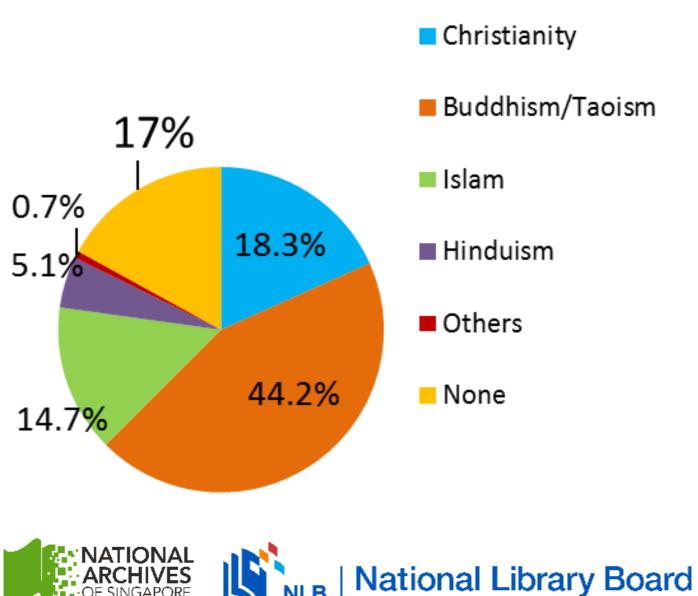
Size: 719.1 Sq Km or 277 Sq Miles



A Population Density: 7,700 per sq km, (2,970 per sq miles)

Ethnic Composition

Religious Composition



NLB

Singapore



NLB's VISION AND MISSION

Vision

Readers for Life Learning Communities **Knowledgeable** Nation

Mission

We make **knowledge** come alive, spark imagination and create **possibilities**



NLB'S KEY DOMAINS



Public Libraries

- Network of 26 Public Libraries in the heart of housing estates
- Reading Programmes and Initiatives
- Programmes and Exhibitions targeted at Singapore communities



National Library

- Preserves Singapore's Print and memory
- Singapore and Southeast Asia
- district

Literary Heritage, and Intellectual

• Legal Deposit (including electronic) • Supports reference and research on • Located in the CBD and arts & heritage



National Archives

- Custodian of Singapore's Collective Memory
- Responsible for Collection, Preservation and Management of Singapore's Public and Private Archival Records
- Promotes Public Interest in and Access to our Nation's History and Heritage









NLB IN NUMBERS

No. of Physical Visits (in millions)



No. of Physical Loans (in millions)

No. of e-Retrievals (in millions)







THE CITIZEN ARCHIVIST PROJECT

6









Harnessing of Collective Memory

"But it is joining forces with experts outside the profession which will truly bring archives out of the box and into the world. Even unexpected partners and improbable leverages can lead to a breakthrough. Archival projects around the world are already finding this out. For instance, the Singapore's Citizen Archivist Project is calling for everybody's help to make records of their National Archives more discoverable. When shared, the intensive burden of transcribing documents and audio recordings is lighter and, when harnessed, collective memory gathers metadata of undescribed photos faster."

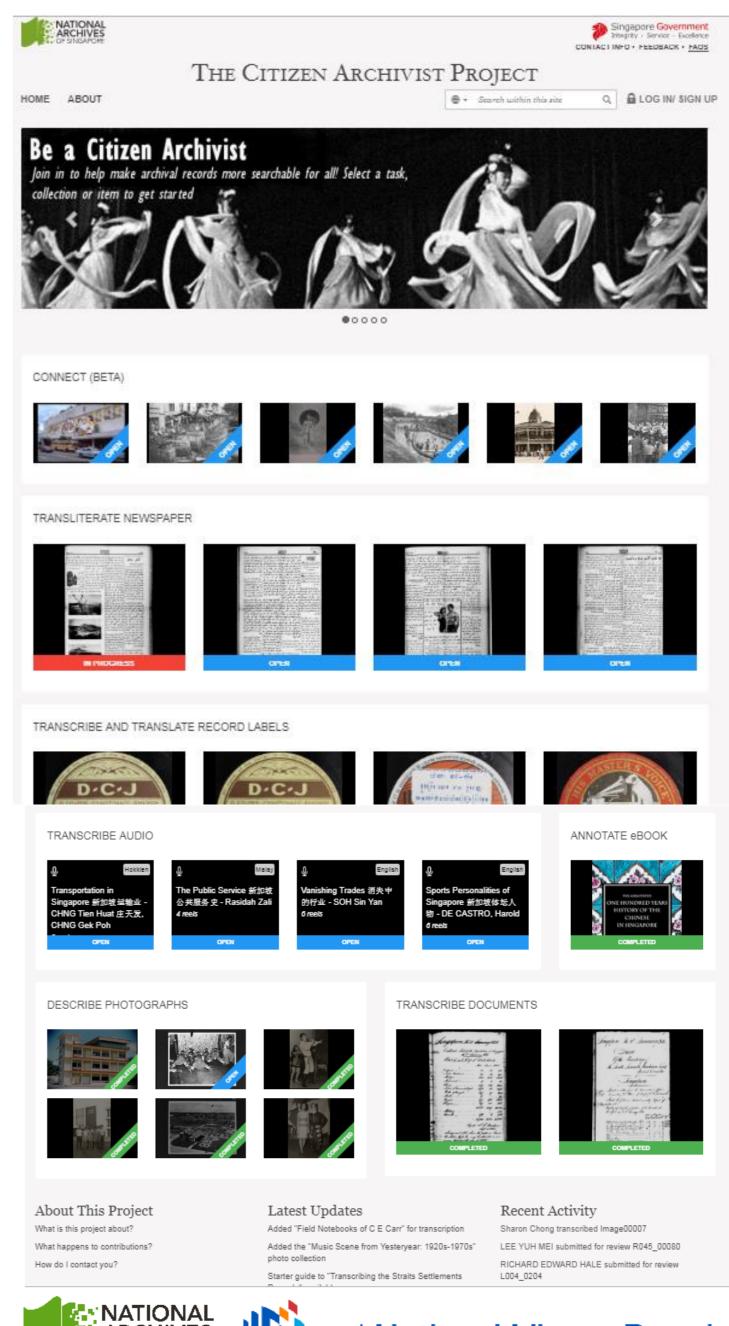
– John Hocking, United Nations Assistant Secretary-General and Registrar of the International Criminal Tribunal, at his ICA 2016 Congress keynote speech "Out of the Box, Into the World"





Objectives

- 1. Make records more accessible and searchable with description and transcription
- 2. Tap on the collective knowledge of the wider community
- 3. Promote engagement with historical records





National Library Board NLB Singapore

An institution of the National Library Beard

Statistics (till 30 Sep 2018) • Total number of items contributed to: 29,621 • ~760 items/month over 39 months • Transcription is the most popular task (~26 documents/day)

Overall	Page Views	151,954
	Unique Users	485
Describing	Completed Photographs	1,865
Photographs	Unique Describers	145
Transcribing	Completed Pages	28,075
Documents	Unique Transcribers	424









Our Development Journey

Restricted









How the Project was Started

- How things were
 - NAS has a lot of photographs that have little or no description
 - Hard to read and find information in handwritten records
- However

 - Would take millions of hours to describe and transcribe them • NAS may not have expertise in some areas

Can members of the public help?











We Studied Other Crowdsourcing Examples

- 1. Transcription of documents
 - Smithsonian Institution
 - National Archives of Australia
 - University of Iowa
- 2. Photo tagging
 - Library of Congress and others on Flickr Commons
 - British Library
- 3. Geolocation tagging
 - New York Public Library •
 - HistoryPin







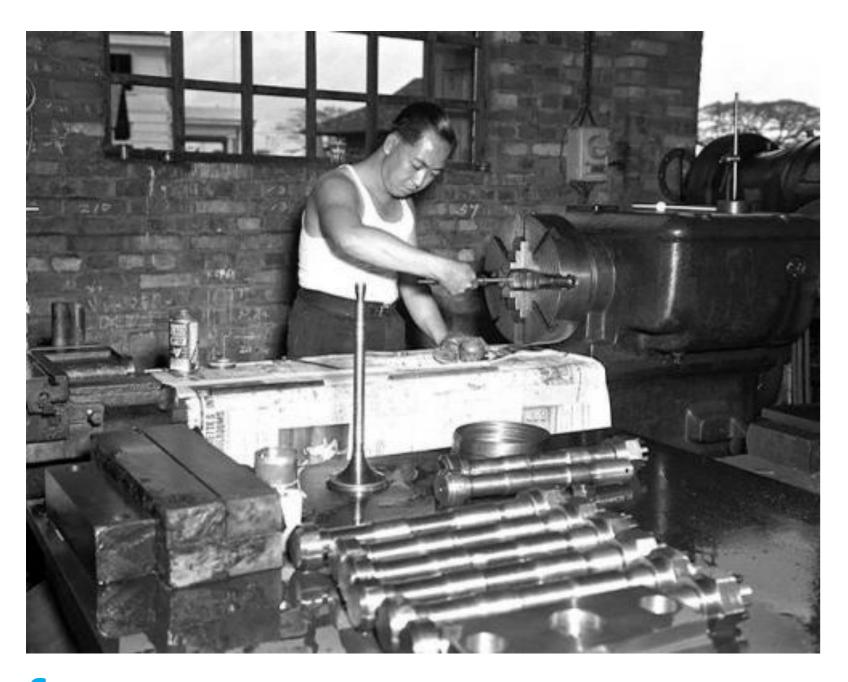
What is in our Image Collection?

- Ministry of Information, Communication and the Arts Of which 1.5 million are digitised, grouped into 967,000 on Archives Online 723,000 undergoing processing
- Large majority from government agencies such as • NAS has more than 4.7 million images





Many Images had Minimal or No Description



Source: MINISTRY OF INFORMATION AND THE ARTS (MITA) **Background Information:** SHIP SURVEY Date(s): 28/02/1950





Source: PEOPLE'S ASSOCIATION

Source: MINISTRY OF INFORMATION AND THE ARTS (MITA) **Background Information:** PWD - ROADS Date(s): 18/08/1965







How Did We Select and Organise Images?

- 1. From sources we have permissions for
- 2. Photos taken in the context of community events or that provide information on what life was like
- 3. Similar images will be included
 - Context can be important for clues
 - Different users can contribute different perspectives \bullet
- 4. Some diversity: from more than one era







What is in our Document Collection?

- 1. Straits Settlement Records
 - Approximately 1 million pages, mostly handwritten
 - Mainly colonial government correspondence
- 2. Not available online
- 3. Not able to be OCRed for searchability





Handwritten Documents Accessible Only On Microfilm

taken at the class of the last official I am further desseted to seguest that you will send in the general. accounts of the Settlement up to the st. April secondy as practicable. Thave 9. Vijna Mittell Ady Section Sicut Col Sarquhar The Mark and Commer having accound a Dispaty france. Designal subsequent to my commence tion of gestidays date, I am deceled to inform you that the Month the berrow General in Souncel resolved on the 21? march last that the resigne tion tondowed by you in your detter to. Vierelan in the Colletion Department of the 23' Betalo 1890 be weapled from the date of your receiving an internation of the resolution and further that Mr. John branford to appointed der

X49 199 " " " The the the fine att the build my Judget to an cart Shite tonin Amily and and - the points that hat the with the the the the the and in the mean A whethe with to so format and had a fight and and the ining and this to an and the state and one Son a Safation - Having owen She - 2 An and A Switchitte a in me to findapher han annow also of a - Line the time ar some the still the -- + water the shine to me the and the work and an one the second in the fait in the selu fulling in and the second and the same the stand of the second of the in the an with the the is in the Man cause the Malayor alliged to be the bit tang it, we thes he incumbent after me to state a that the fordier hit how to her want in my opinion been founded Junichter, the dependence of the Thates in This case is touted. nal relation which counter to A - to he Framese mation These proples site manners Tanguage, uly

L017: Raffles: Letters to Singapore (Farquhar)

6minin The Deputy Resident of Singapore The Precurings of General transmitter to got bearing date the 29 " Alltime will have acquainted you fally with all the arrangements and draw of the Supreme Toursment connected with the abolition of this formament and the fature management of these Settlements, and it only remains for me to liquist, that you will submit to me all such references and Commits , as mould under the former System have been dent to Government, which will either be replied to by one or sent of neapony for the consideration of the Supreme Government - Under the order of bourt paped on the 30" Withins , you will of concer have closed the Proverdenge of the bout of Judicature and decent all the Accords and documents belonging therete. Shave the honor to be. a of Males bland 2 You must the Summet 1 July 119, 3 Bulletn Chief Commission for the affairs of Jugapor & of IT Salar Vincani

11 130 Deputy Resident Jingapore . Thomas The honor to to 12/100 and the for the second Bulleda. Mr. Jac. Walke

Z006: Singapore: Letters from Governor





How Did We Select and Organise Documents?

- 1. Legibility
- 2. Interest to the public
 - Priority for Singapore-related records as some were more directly related to other locations such as Penang and Malacca
 - Records with prominent personalities such as Sir Stamford • Raffles









Our Overall Strategy for Both Images and Documents

- 1. Learning from other websites
 - Gradual release of collections
 - Statistics of 400-1,000 items/month completed
- 2. 3,000 items for each content type
 - Target to add 1,000 items per month
 - Adjust with respect to topics and participation •
- 3. Focus on limited number of collections to encourage completion
- 4. Initial target was 3,000 items to be contributed to in a year







We Focused on the Core Features for Launch

- 1. Main features developed in-house ready for launch Describe photos (3,000 images) \bullet Transcribe documents (3,000 pages)

 - User profile lacksquare
 - Staff administration and activity tracking backend
- 2. Core Team Members
 - (NAS) Project Sponsor
 - (NAS) User Manager / Overall Project Manager \bullet
 - (TDS) IT Project Manager
 - (TDS) (Solution Architect)
 - (TDS) (UX Design)





We Tried to Address Anticipated Challenges

- 1. What if the quality of contributions is low?
 - Require login •
 - Helper text to encourage full descriptions instead of \bullet tagging
 - into Archives Online, the main catalogue
- Review by NAS staff before contributions are integrated 2. What if there was a lack of interest from the public?
 - Reaching out to interest groups
 - Volunteers acknowledged and rewarded
 - Intuitive website with curated collections





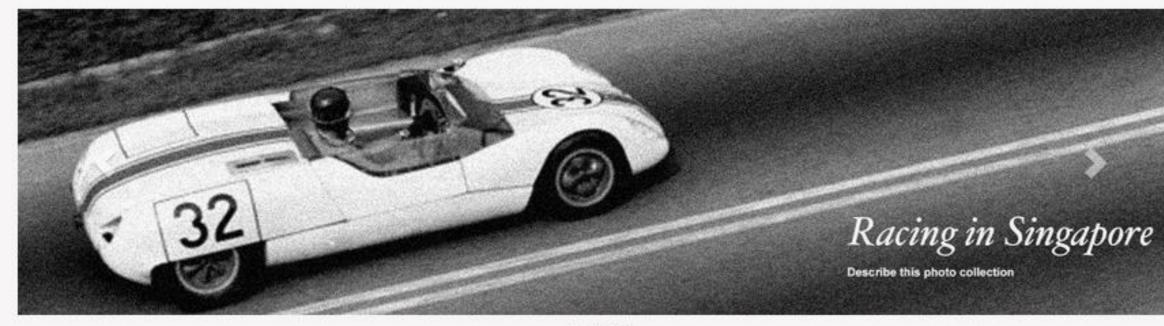


THE CITIZEN ARCHIVIST PROJECT

Singapore Government Integrity • Service • Excellence Contact Us | Feedback | FAQs

HOME UPDATES HELP Search within this site Q LOG IN/ SIGN UP





0000

DESCRIBE PHOTOGRAPHS



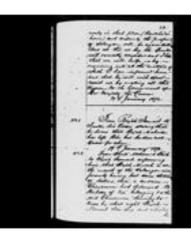






TRANSCRIBE DOCUMENTS





About This Project What is this project about? What happens to your contributions? How do I contact you?

Latest Updates L14: Letters from Raffles added 100 pages transcribed MITA collections added

Recent Activity

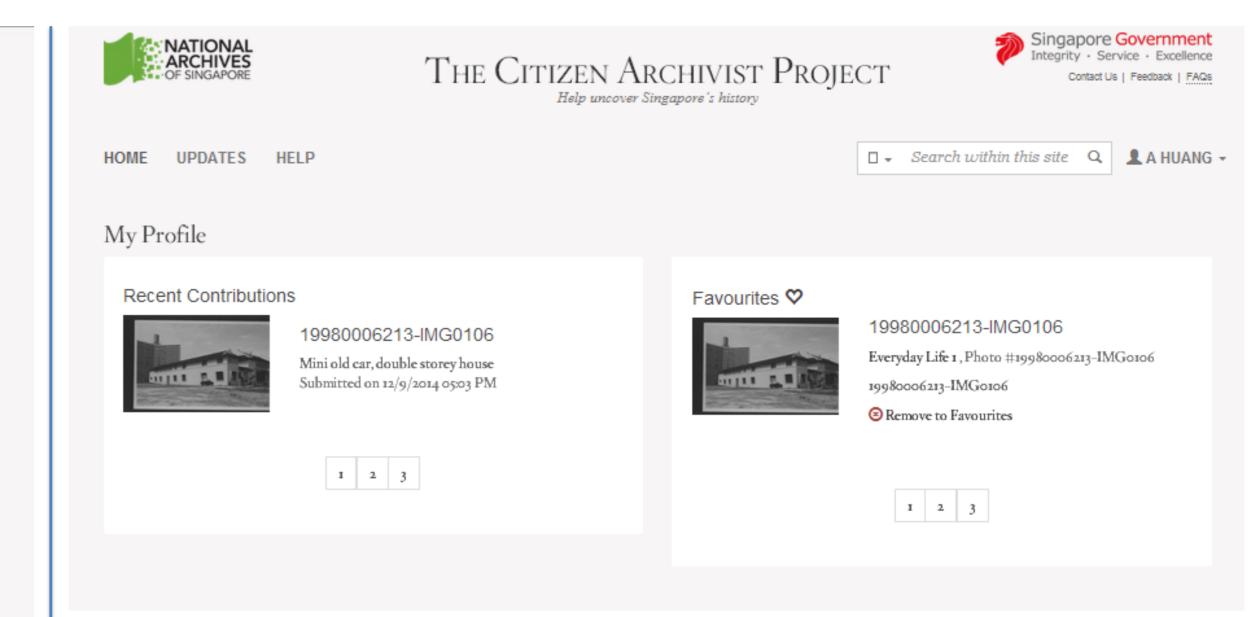
Srinivasan Thanikachalam described 19980005143-IMGono

A Huang described 19980006213-0080

Srinivasan Thanikachalam described 19980007288-0050

1. Homepage was simple and focused on the two tasks

22



2. User Dashboard to for users to keep track of their contributions





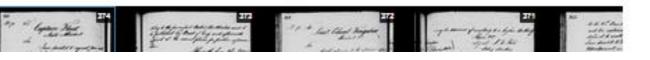




L17: Raffles: Letters to Singapore (Farquhar) 🛛 🗸 Search within this site 🔍 🛔 LOG IN/ SIGN UP UPDATES HELP HOME These are letters written during Raffles' administration of Singapore. This includes instructions given to the Resident and Town Committee for the development of Singapore. This collection spans Jan to Jun 1823. Home / Describe Photographs / Uncategorized / 19980005142-0032 758 Uncategorized Transcribe Document Photos in this Displaying 374 of 520 Pages You might enjoy these if you like a challenge! We don't have much information about these images. L017_01470 - [Open] collection No 71 To Captain Flint Master Attendant Sir, Q I am directed to request you will state whether any and Describe Photo 0 what general prohibition was placed on the Displaying 364 of 758 photos 19980005142-0032 - [Open] Q Example: People buying food from a hawker stall along the Captain Flent Master Altendant street in front of shophouse, and also sitting down and Q eating food. Name on shophouse says Da Tian. Looks to be C in the 1960s. Ju. Q Sam divicted to request you with Try describing who and what is in the 0 picture, when it was taken and what event State whether any and what general for was it taken at. C SUBMIT FOR REVIEW SAVE AS IN-PROGRESS C . lution was placed on the expertation of is about the beginning of last 0 the during this general Previous Contributors of there was infortict to When a cloud O G Be the first to contribute. any Individual of the bittlement and whom and under whose authority. Please register or login to contribute SUBMIT 9 Dieved L.h. Hen Dingahow Background Information: NONE Previous Contributions Date: 1823 Be the first to contribute. Media Number: Lo17_01470

Background Information: Unedited Description: NONE Source: MINISTRY OF CULTURE Media Number: 19980005142-0032

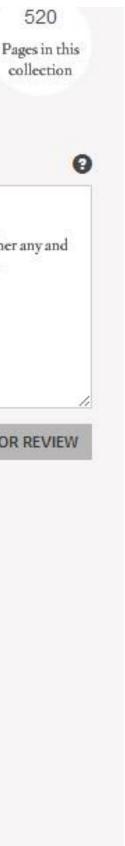
1. Helper text was crucial to encourage detailed descriptions of the images



2. Pages for the individual items were simple with just one text box. For documents, contributors could "Save As In-Progress" for someone to continue later.



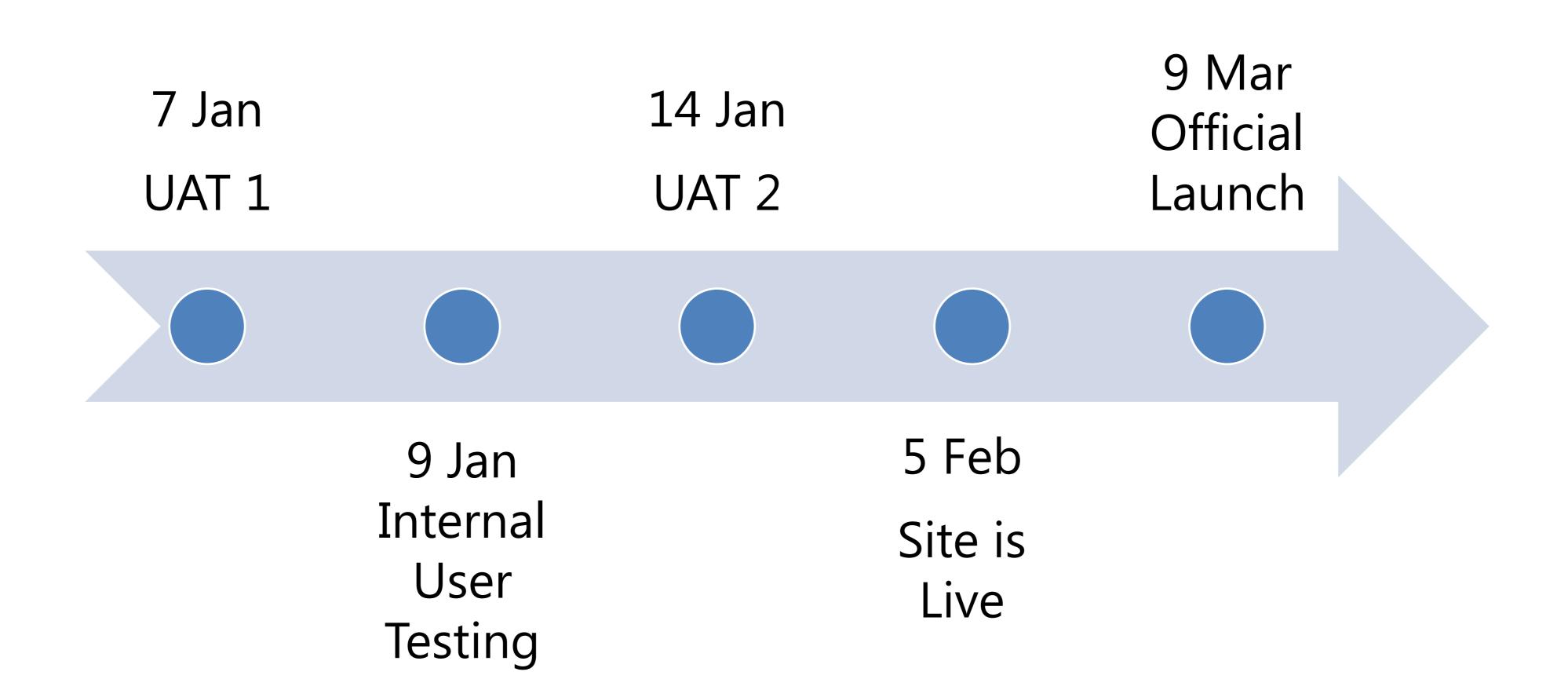








We Opened Testing to All NLB Staff









We Received Detailed Image Descriptions



Contribution

25

The long flat building is the roof of Plaza Singapura from Cathay and the photo shows the rest of Orchard road. Hotel Supreme still stands at the current site today behind Concorde Hotel (previously known as Le Meridian Hotel). You can see Shaw Centre with the white 'terraces' in the middle of the photo. Tang Plaza (CkTang) is not built yet. The left side of the photo is Hotel Phoenix and Specialists Centre. Mandarin Hotel is the tallest building in the photo. The condo in from of the hill seems to be High Point in Mt Elizabeth. by: L. H.L. on 7/14/2015 04:16 PM

Background Information

Unedited Description: GENERAL VIEW FROM CATHAY BUILDING. Source: MINISTRY OF INFORMATION AND THE ARTS (MITA) FONDS Date: 04/12/1976



Contribution Post Office within Paya Lebar International Airport with counters offering Purchase of Money Orders, Stamps, Postal Orders, Registration of letters, Payment of Television & Radio licences, Posting of Parcels and Handling of transactions relating to Savings Banks. Posting Box allows for 2 destinations: Singapore or Malaya & Overseas. Photo is dated 24 Sep 1964. by: LEE BEE LOR on 3/26/2015 06:24 PM

Background Information

Unedited Description: AIRPORT POST OFFICE. Source: MINISTRY OF INFORMATION AND THE ARTS (MITA) FONDS Date: 24/09/1964

Restricted





Transcription Quality was Also High

No. 144 of 1863 362

From The Commissioner of Police, Singapore To The Secretary to **Government Straits Settlements**

Dated Singapore 30th November 1863 Sir,

You will have seen by the Newspaper the alarming increase of deaths by tigers and I have now to report the death of two men within the last forty eight hours, will you have the goodness to solicit a sum of money, say fifty dollars to be placed at my disposal for the purchase of goats or calves, I would enclose the animal within a [paygar] previously rubbing under and over the neck with a preparation of strychnine I think this plan very likely to succeed at any rate some means ought to be tried to rid the Island of these animals. [\$50 reward for one tiger that men can for this.]

I have the honor to be Sir Your most obedient Servant [signature] **Commissioner of Police**

W48: Vol. I/II: Governor: Miscellaneous *Letters (In) : W048_07290*

ke yob The Commence of these Ingofil Geleralary to formal little Rota Songafin Sob hoogiles the for well have our lift her chaft the classing energe of deather by Since and I have no - I report the had of his me with so the last firty buch how and you have the produce to school a seems of monif, tay fifly dollars to be placed at my dispiral for the pre-- chase of gab as caled sauld 1. doro the anemal wither a page preversely rulling senses and acro the nech with a forefordura of Mayerent I think this place very likely & Lecture al any sale some at and suthe the ture to sed the Seland of these Arenals Sormas practize I have de hour to be Hen the Barroth Con for · Jour Most clidest from to al amound

The 3: April 1823.

on the Proceedings of the 6. Ultimo relative to the Establishment of a Botanic Garden here, the following Minutes by the Honorable President and Mr. Clubley are recorded. Enter.

The President. In taking into consideration the Extract of the letter from the Superintendent of the Botanic Garden at Calcutta, which has been transmitted to us by the Honorable the Governor General in Council in Mr. Secretary Lushington's Dispatch of the 23. January, I will not disguise that I have been prepared to afford a very favourable attention to Dr. Wallich's proposition for establishing a Botanic Garden or Nursery at this Island, and by the following reasons.

Several years ago the situation of this Island, midway between Bengal on the one hand, and China, Java and the Moluccas on the other, was deemed eminently advantageous for introducing the natural productions of the latter Countries into the Company's Territories and a Public

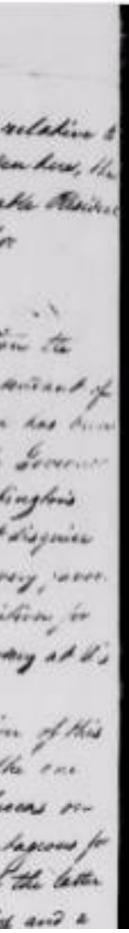
A17: Penang Consultations: A017_01440





National Library Board Singapore

Othe Barnil Bar In the Chronings of the & Ultime relation to following limites by the Horning the Mising and Mitchely an more. Enter The Resident In taking i to minimation the Chart of the letter prom The superinteriorant of the Bolania Garden at low the, which has been have wither hears by the Roman to the Securit Somet in bounit in all therebary dashingtons Prinkatch of the to dearing , I will sut disquice that cheve been prepare to affect a very server. able aller to So Withing properition for selectioning a Bolanie baction on Murkey at 2. Schance and by the following reasons. Somal years up the eiterstion of this Siland midway between theregal on the ene daw, and thing, Jave and the Molecens 1the other, was turned emin willy atvantageous for inhorning the natural proversions of the latter bountries into the boundaries sinching and a





Strategies For Continued Participation









We Worked With Corporate Communications for Media Coverage

Help shed light on historical photos

Online portal goes live for the public to help transcribe records and caption archive images

The year was 1823. Stamford Raffles was running Singapore and penning instructions on what he wanted done in the colony.

"Botanic Garden. A railing to be erected," he wrote. "High Road from the Bridge to Rochor River. To be marked out ...

Such records going back to the Raffles administration are now be ing transcribed by members of the public on The Citizen Archivi Project portal (www.nas.gov.sg /citizenarchivist) which went live

State archivist Eric Chin and his team hope to piggy back on such efforts as they race to transcribe a million of these records by 2019, the 200th anniversary of Raffles' landing in Singapore.

Mr Chin, director of the National Archives of Singapore (NAS), hit on the idea for the portal three years ago while looking for a particular page in a thickly bound volume of old documents

He thought that a million pages of documents would take years for the NAS to transcribe. And when it came to uncaptioned and unidentified historical photographs, the NAS experts might also not know enough about them.

But he realised that if the public could pool their collective wisdom to make sense of the materials, i would be easier to search for them Initially, Mr Chin and his team tried to use handwriting recogni

tion software to do the tran tions, but they were thwarted h



The National Archives of Singapore told me the other day that since the Citizen Archivist Project started a month ago, many Singaporeans have contributed to it. In just one month, about 1200 photos have been described and 700 pages of Straits Settlement Records transcribed!

I was told that the photos of the Singapore and Malaysia Grand Prix in the 60s and 70s were popular among the Citizen Archivists. Another interesting article is a Straits Settlement Record documenting the tough laws in Singapore back in the 19th century. It is not easy deciphering the cursive handwriting in the documents! We can all be Citizen Archivists and contribute in the "crowdsourcing" effort to make Singapore's history more searchable (2) #yaacobibrahim



Members of the public can share their knowledge about photos like th went live yesterday. People can also help to transcribe archival records



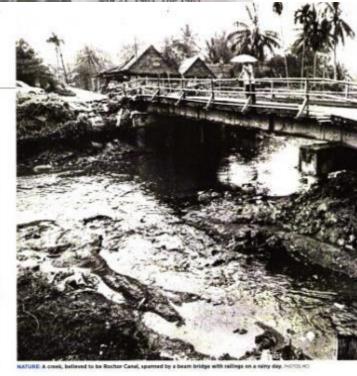
Archives of Singapore recently launched The Citizen Archivist Project, an initiative that invites Singaporeans to help caption photographs from Singapore's past that have been digitised and posted online. DOLLY PNG and GAO WENXIN (tnp@sph.com.sg) speaks to an archivist who handles such documents for

The National



Prime Minister Lee Hsier Loong did his part for Th Citizen Archivist portal las Wednesday by captioning a picture of his father, Mr Lee Kuan Yew, which appears in the collection.

Prime Minister Lee Kuan Yew at the Tanjong Pagar Community Centre Pollin tion on election day o



Vignettes of S'pore

loss not mean she spend

to helps to digitize old photo-

the portal, such as arts, sports or eles-



> 達大利亚航空公司本月中宣市它将为 其2500名机师换上新制服。受委担任这 设计任务的是旅民法国巴黎的演籍服装 设计师格兰特 (Martin Grant)。 凍航的 新闻稿郑重宣布这委任的消息时,还附上 这家于1920年11月创立的航空公司。其 ののなない実めつ前孫射線小林県

> Join the archiving process

都无可避免经过筛选,最后也决定了它最 终葬选呈现出来的命运——其历史意义。

定位,以及所产生的许多可预计和无法预 计的效果。 历史在国家的主体下。总有其政治和

意识形态的宣导作用;然而,流行文化和 新提休封站的结合后手段变展 医皮肤弓

open to anyone with an interest in

RECOGNISE

也是语言与文化的活教材。 梁文福本月10日和11日首办个唱。

展现的35年音乐道路,因此不只是他个 人的音乐与文学创作历程,也是他成长的 上世纪七八十年代新加坡社会背景的展 现。个人的成长故事加德国家的经济与社 今9程、年轻人寻求的国家身份认同。以

> 母族语言文化的开拓性探索等。让历 再现不是止于消费与回铼,更是一种 记忆所蕴含的认同与力量。那种并放 的感动与再生能量,才是凝聚社会的 纽带与恒力,不是止于曲终人散的怀

台湾知名纪录片导演杨力州。在 年为走过半世纪的台湾金马奖拍摄 马50纪录片《那時 此刻》,目前 "新加坡华语电影节"活动上映。 台湾电影文化与影业发展的起起落

不是这纪录片的重点,更不是一种 抱怨方式, 而是凸鼠任何电影业的 ,从到本创作,演员到整个制作与发 产业籍。都和国家社会的发展及应 -包括影迷有密不可分的共生关系。 州在电影播放后与现众交流时,重申 录片高举的看电影的观众和无数影

一一对着镜头道谢的,就是谢谢所有的电 影发烧友。

台湾社会的市井小民。是台湾政治强 人去世后社会开放的电影素材。而早期电 影中释放的爱国情操或凄美浪漫的文艺爱 情故事,让处在政治与社会转型的台湾人 能各取所需, 也造就了连香港和新加坡影 迷都疯狂的台湾电影事业。宣传这纪录片 的文案有这么一段:这是一封写给电影的 情书, 拍电影和看电影的。在这里穿越银 幕与时间的限制、同在一起。

新加坡也有许多"小城故事",过去 是国家说的多。现在有更多自己说的故 事,也应是如此。个人的故事是与国家的 故事共生,自然也应并存,開在一起。而 说听放事的人,同样也可以穿越银幕或任 何媒介与时间限制,同在一起。

我们的国家档案馆将在今年内翻新。 供公众使用的阅读室以及文物保管室的设 备将会获得改善。国家档案馆也在力遗民 众当"公民档案管理员",希望凭借群体 之力抄录历史文件、并凭借国人的集体回 忆为旧照片提供说明,协助推动我国历史 的研究。

配合这计划而设立的网络平台 (作者是本权利总编样 (www.nas.gov.sg/citizenarchivist) 也 gohshe@sph.com.sg)

已在今年3月中旬推出,首阶段会上载 3000页海峡殖程施时代的文件及30003 旧丽片、有意当公民档案管理员的民众 就可通过这平台为这些档案分别做转 (transcribe)历史或为旧照片补充图误 的工作。而经过补充说明的照片及完成转 录的每一套文件,也会上载档案馆的线1 资料库Archives Online, 方便研究员进行 检索。

上星期。政府也宣布从年中起。公众 将能更快地看听由国家档案馆收藏的视听 档案, 通讯及新闻部长推阅博士说, 国家 档案馆供人们听闻的完整视听档案已经超 过一万份。今年中起, 听说档案的申请程 序以及内部运作程序在篇化之后,公众提 出申请的同一天就能听闻档案。不必再等 特几天。

值得一提的是,专门收集与记录 所有关于新加坡的记忆的新忆工程 (Singapore Memory Project), 从2011 年发起至今,已有超过100万份由公众亿 述的亲身经历和小放事等小档案。 让历史故事共生。并存,我们更同在 -R.







Album: Timeline Photos Shared with: 🚷 Public

Open Photo Viewer Download Embed Post

Can you spot Mr Lee Kuan Yew in these old photos?

The National Archives of Singapore (NAS) has uploaded its collection of photos and manuscripts onto a new Citizen Archivist Portal. It is inviting the public to write photo captions and transcribe the manuscripts.

e collection, and spotted my father in this set of photos. I think they were taken on election day on 21 September 1963, ... See More March 10 · Edited

D Tay Cam, Chin Wei Jian, Fatima Tuj Mehjabin and 8,566 others Most Relevant * like this.

A 351 shares











After the photographs have be







THESE PHOTOS?









已染片中结束前每个受访导演和演员







历史在一起。新加坡也有许多"小城故事",过去是国家说的多,现在有更多自己说的故事,也应 是如此。个人的故事是与国家的故事共生,自然也应并存,同在一起。而说听故事的 人,同样也可以穿越银幕或任何媒介与时间限制,同在一起。

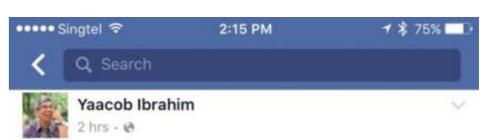


We Reached Out To Seniors

- 1. Dedicated Citizen Archivist Project computer station at Woodlands Regional Library
- 2. Held 2 fully subscribed sessions at the Silver Infocomm Junction in Woodlands Regional Library as part of the "Time of Your Life Festival" in October 2015

		peores.
Any other feedback?	ell presen Tod	and enthusiastic. Very
People knowlogble	on the subject.	Thankyou.
Any other feedback?	A usegne :	Sersion, Very 1.

1 informative with Mommative & Interesting



Libraries are wonderful learning and social hubs. When visited Woodlands Regional Library last month, National Library Board, Singapore staff showed me the Citizen Archivist Project station. I was glad to meet many library goers, young and old, giving their time to transcribe and contribute information on historical records and old photographs. I also met many seniors, who were enthusiastically learning IT skills at a Silver Infocomm Junction course. I hope that our libraries will continue to be a place of learning and knowledge sharing for everyone. #vaacobibrahim













We Reached Out to History Students

- 1. Established a collaboration with the instructor of the NUS Honours Course "Sources of Singapore History" and "The Craft of History" where students are required to transcribe 2 full handwritten pages as part of their course
- 2. Briefing sessions for secondary school students who can incorporate this into their 'Values-In-Action' programme
- 3. Students can clock community service hours for contributions

historians keeping in the present

CITIZER ARCHIVIST

her free time. Wee Li Shyen, 16, sits front of her home computer and deshers the cursive handwritting on old ocuments. She then types the words to an online portai run by the Nation Archives of Sindep

The student at Singapore Chinese ir's' School is one of 25D volumeers Ath the Citizen Archivist Project. which was started last war to get infornation, it am, from the public ebout old, unidentified photographs to tran scripe old Strets Settlement records icluding letters, which cannot be each by machines

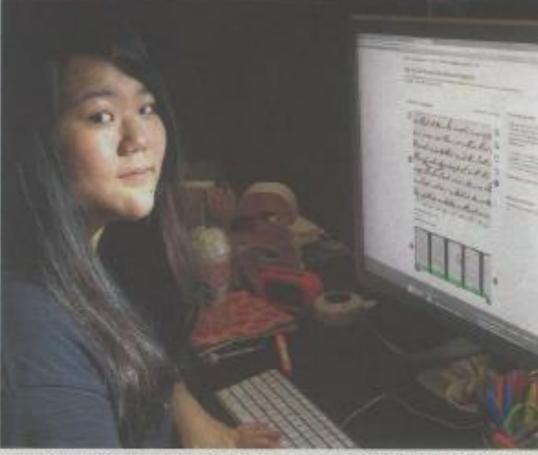
Li Shyen signed up to be a volunteer after reading about the project in The Straits Times.

She said "I was learning about the istory of Singapore in my school texts. I thought it would give me a gruater insight."

Her interest in history started when the was in kindergarten and her moth ar would take her to take at the v

Li Shven chose to transcribe docu ents related to Sir Thomas Stamford afflets, widely known as the founder of modern Singapore, and Siz William prouher, the first Resident of Singe core who oversew its administratio id development in the 1800s

Among them were handwritten le ra by Ralliss. "Some of these were about his plans, how he set about building the infrastructure (for Singa-DODE(."



Li Shyee has transcribed decorate related to Sr Therees Stareford Railles, including one is which he fired Sr Will Resident of Singapore.

said the language "seemed very proper but the real meaning was that he was kicking him out of his house".

Zooming in on the screen to make out the letters, cross-checking nemies just indicating an indiscernible word, her name, is rewarding, she said. The most interesting letter was one are all part of the process. When she For her, the work is never done and Find out more:

utes to an hour to transcribe a page. A year on, and after transcribing more than 120 pages, she now takes about 25 minutes per page

Seeing on the portal the completof people or places and, sometimes, ed versions of her work, credited with

in which Raffles fired Farquhar. She first started, she would take 45 min- she hopes more people will join as vol- www.nes.gov.ag/Cit

At least 17 sch proprated herit nammens, Less year, Yus inched the Presidents spots in Singapo stion's presidents. Stu

of their schools through sorting the efforts of se orners" is the Nationa hich has given more ough its Hentage Gran

NHB service assistant ippy to have seen "gr eritage ownership amo trant-supported project tudent-quicked trails and

Even beyond classrooms, esp year's jubilee year sparking a wave cicusness, students and young w safeguarding pieces of the nation lere are some of their storie







100000000000000000000000000000000000000
1 1 1
ois nave i
a trate ?
e u aus i
e trails i tahek Ser
al, which inked to
Induned to
ILLING CL. 10
nts were
al start in
t of the h
din han
also lean
ermaner/
1
ing up t
Heritage er \$840,1 s Schem
ut 5840,1
. Column
2 acuerus
inactor I
a state i
lirector (ah Alias
ter and r
rei and i
the you school he student-
and and the
school he
strive and
a transfer the s

2
= "
2
2
m Tarquíu HOTO COUR
tore are i
tore are i nyan: "I ence to j prast if ps ild contri tion can
provid if pe
ficht can
-

unteers as

good exper

t would be

terested co

ture genera

documents)

Said Li



We Learnt and Continuously Improved the Website

- 1. Transcription has been the more popular task from the launch 1. Added more pages to transcribe (now over 45,000 pages) to accommodate interest in transcribing
- 2. Students found it hard to read the cursive handwriting
 - 1. Developed a guide to transcribing the records for help with cursive handwriting and archaic terms
- 3. Volunteers reached out to us and appreciated the human touch
 - 1. Added new features based on user feedback and tested beta versions with top contributors

 - **1. New toggle layout** for a wider transcription window 2. Pie chart & indicator overlay to easily view items by status 3. Upgraded search engine with option to filter based on status 4. More reports added for ease of monitoring





We Appreciated Our Volunteers for Their Contributions

- Volunteer Appreciation Events
 - Contributions recognised through giving out of certificates
 - Ford Factory



- It was a pleasure being there. Really had a great time meeting and chatting with everyone."
- be able to place faces to names and be acquainted more with NAS!"

• Archives-related activities like the viewing of original Straits Settlement records, book-making, behind-the-scenes tour of the NAS or a guided tour of the Former

• "Just want to say a big "Thank You" to you and your colleagues for the lovely evening. And many thanks to your bosses too.

"Thanks for the enjoyable evening and the lovely award and books to boot, which was a pleasant surprise! Good to finally to

• "It was interesting to visit the archives last Thursday. Though I expected to see 'the stacks', speaking to the people who take care of the books and organise the programmes turned out to be far more interesting. Thank you for an enjoyable evening."





National Library Board

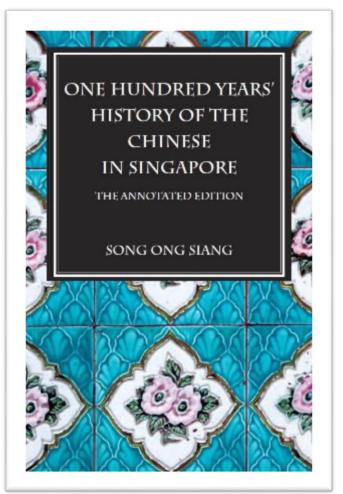


New Tasks Have Continually Been Added

Jan 2016 – Transcribe Oral History Recordings

Nov 2017 – Transcribe and transliterate record labels

In total, 10 out of the 17 annotations received will be incorporated into a print edition of the annotated One hundred years' history of the Chinese in Singapore.



March 2017 – Annotate e-Book

Coming soon – Upload Sounds



June 2018 – Transliterate Jawi Newspapers

Online volunteers also meet in person as a Jawi interest group at the National Library

Warta Malaya 1939

Arita Malaya was first published on 1 January 1930. It dominated the Malay newspaper scene, having the largest circulation. The paper's conused on issues that affected the Malays. Warta Malaya ceased publication in 1941 when it could no longer compete with Utusan Melayu. Read m

a(f)(**y**)(**b**)(**b**)

Warta Malaya 12/May/1939 (Page 01) - [Pending Review]

ے رجوع نی سیکن کنای مطاومین بیلو کندی لادی طام برف این مکرد خلوندان تیزا حوال کال مرقد نی تیاوا برطن مای مر 11 امریکیت برکوبو تودهانو ادرس

ransliterate Newsoaper

ata Malava 12 May 1939 - Page 01

IKOSONGKAN ingking/Chongging], Mei 11

Venurut berita2 China maka kapat2 terbang Jepur Please register or login to contribut





Displaying 3 of 51 Pag

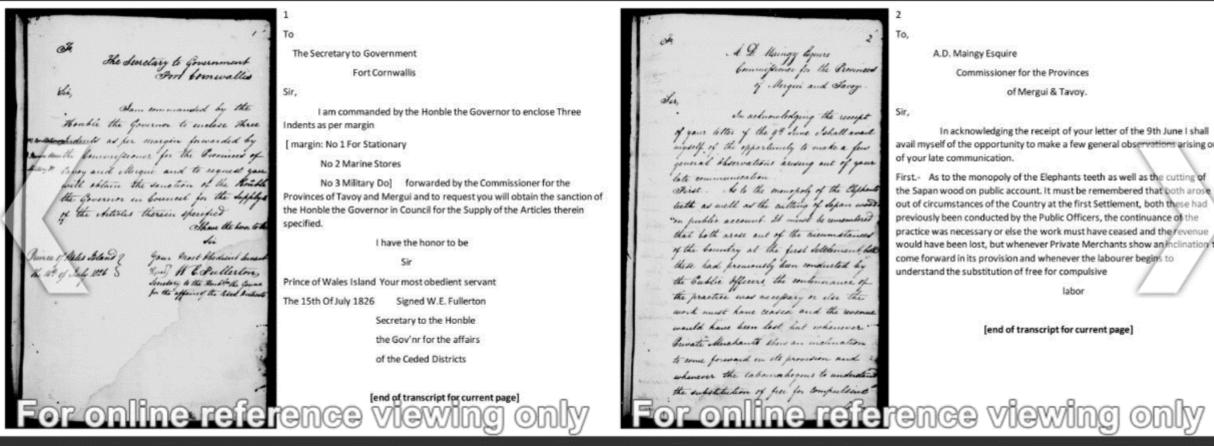


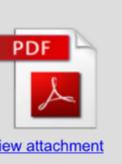


There is Increase Accessibility & Discoverability

- Estimated number of hours contributed: 9,668 hours = ~5 working years
- Information is made available on the main catalogue

Source:	Raffles Museum and Library
Title:	K17: Penang: Miscellaneous
Covering Date:	1826
Scope and Content:	Penang: Miscellaneous consists mainly of letters from the Resident Councillor, Robert Fullerton, to various administrative, financial and legal agencies that had been separated into various volumes. This volume covers his correspondence to Mergui and Tavoy in 1826.
Conditions Governing Access:	Viewing permitted. Use and reproduction only with permission.
Remarks:	Transcribed by Vandana Aggarwal via the Citizen Archivist Portal





Source:	MINISTRY OF INFORMATION AND THE ARTS (MITA)	
Unedited Description Supplied by Transferring Agency:	GRAND PRIX 1966	
Description Edited by NAS:	Lee Wing Sang on a 50cc Honda CR 110 leading the race round the Sembawang Circus, followed by Lionel Chan on a Suzuki, Ou Teck Wing on a Yamaha and a Japanese rider on a Bridgestone during Singapore Grand Prix 1966	
Covering Date:	10/04/1966	
Media - Image No:	<u>19980005202 - 0035</u>	
Negative No:	2425/11/03	
Conditions Governing Access:	Viewing permitted. Use and reproduction only with permission.	
Credit Line:	Ministry of Information and the Arts Collection, courtesy of National Archives of Singapore	
Remarks:	Contribution received from Jeff Lau via Citizen Archivist portal	

Do you have more information on this record?







There is Increased Awareness and Sustained Engagement

"As I continue transcribing the Straits Settlement records, I'm learning more about Singapore's past that relates to the present, and see how far we have progressed, especially with our celebrating Singapore's 50th independence this year. I also hope my efforts will help make those researching on the Singapore story easier."

"Thank you for this opportunity to transcribe important" collections of papers in the National Archives. As a lifelong student of history it is overwhelming for me to read original transcripts and an honour to have the privilege of transcribing them. I feel like an important participant in what happened 200 years ago."

"Indeed my participation has been driven by both a wish to contribute in building up our national repository as well as my own knowledge!"

"Joining Citizen Archivist Project was one of my better decisions."





文⊙陈宇昕

照片由新加坡国家档案馆提供

新加坡国家档案馆今年3月推出"公民档案管理 员计划",以"群众外包"(crowdsourcing)模 式,寻求公众补足档案内容,当中包括许多老照

这些老照片,从重大政经事件,到下里巴人的

许你会在老照片里发现自己的踪影,发现你

ofs, petty s may be its Records cal information ore. Some

ject, the N

put up digir website. elp in tranmany of th n. They are are faded, cult to dec an archivis re genera pre than 250 project. The these 7 of Sir Stam been tran-

More than 250 volunteers have transcribed the Straits



aphs have , said The eviously

COLLECTION GUIDE SHARING LINKS

ABOUT THIS SITE

ription of *documents* for the Citizen

VOLUNTEERS' PAINSTAKING EFFORTS IN TRANSCRIBING WORK

Eyes squinting at the screen, Ms Vandana Aggarwal, 53, deciphers a cursive, handwritten Straits Settlement record.

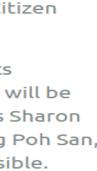
Since last March, the freelance writer has single-handedly transcribed about 2,700 records, or 20 per cent of the 15,000 Raffles administration-era records, on the National Archives of Singapore's (NAS) Citizens Archivist Project.

ie "Guide to Transcribing Straits tional Archives. Hopefully this will be zen archivists out there such as Sharon ane Leong, Ho Chak Loon, Fong Poh San, share their experiences, if possible.











Information In the Archives is Getting "Out of the Box and Into the World"

Original blog post by Citizen Archivist

Special Project - Citizen Archivist

The Mystery of Kunnuck Mistree

Posted by Kevin Khoo on Jun 28, 2016 in Special Project - Citizen Archivist

The National Archives of Singapore launched the Citizen Archivist Project. In March 2015, Inviting members of the public to assist in making archival records more accessible. One of our volunteer transcribers, Ms Vandana Aggarwal, writes about an Indian migrant, Kunnuck Mistree, whose life story captured in the records piqued her interest.

The Mystery of Kunnuck Mistree

While transcribing the Straits Settlements Records for the National Archives of Singapore, I stumbled across the story of a convict named Kunnuck Mistree [1] History books dealing with that period make no mention of him, yet he piqued my interest for the fascinating story that I reconstructed in my mind, from my understanding of history and the historical Straits Settlements records. After all it is not every day that one comes across repeated references to a common man, and a convict at that, in Government records!



Citation in Master's Thesis

As far as archival collections go, Mistree's petition presents a rich cache of detail; picking through the supporting documents, a picture of the life of Kunnuck Mistree emerges. But the petition reveals much not just about his incarceration as a British penal transportee, but also about the impact on the transfer of Bencoolen on convict lives. Hitherto, however, Mistree has remained anonymous, unstudied by the historian, and only recently attracting the attention of archivists.79 Given this detail, and the rarity of a convict being referred to by name, this chapter will delve into Mistree's life history as a jumping-off point, as it considers the impact of the transfer of Bencoolen

Newspaper Feature

On the paper trail of 19th-century philanthropist

None of this might have been unearthed if not for the Citizen Archivist Project, which began in 2015 and invites the public to transcribe historical documents and oral interviews, and describe photographs. As of last week, 436 volunteers have transcribed more than 24,000 pages and 1,800 photos all together.

The documents are accessed online. Volunteers can transcribe Straits Settlements Records, the Field Notebooks of botanist C. E. Carr, and Lyrics From Yesteryear: 1920s-1970s. The National Archives of Singapore recently uploaded 47 volumes, or 16,394 pages, of the Straits Settlements Records. These mainly relate to Sir Thomas Stamford Raffles and date back to the early 19th century.

By next month, the public can transcribe and translate music record labels. These records are in Vietnamese, Khmer, Thai and Burmese. They trace the development of Singapore as an important regional centre for recording music from the 1900s to the early 1980s.

Mrs Aggarwal's obsession with Kunnuck Mistree has landed her a small place in the footnotes of history. An article she wrote for the National Archives of Singapore was cited last year in the master's thesis of someone from a university in the Netherlands.

She does extra research to find out more about the context of each document. Once, she sent a script she thought was written in Urdu to five people in India, before an Arabic teacher in Singapore pointed out it was Jawi and helped her translate it into English.

Volunteer Daisy Fong, 55, said: "I thought the (Straits Settlements Records) would be about war, pirates, convict rebellions, but no. They talk about regular things like sick leave.

Poring over the old documents, the finance professional learnt that Penang used to be called Prince of Wales Island, and Tan Tock Seng Hospital was known as the Chinese Pauper Hospital.

Old writings could be in cursive, or be illegible because the ink has either faded or seeped into the other side of the page. Sometimes, a "u" looks like an "n" or "r", and an "e" might be mistaken for an "i".

Volunteers can consult a guide which contains, among other things, expressions and units of measurements used during the colonial era and an alphabet style guide.

Research assistant Sandy Wang, 23, who helped create the guide during an internship two years ago, is now transcribing an index sheet for letters to the Governor at Penang.

This might seem like a mundane task. But history is not just about the "big events", she said. "It's also everyday, mundane things... it's about human experience."







⁷⁸ SSR/S026, To Frederick James Halliday, "The humble Petition of Kunnuck Mistree a convict now undergoing his sentence of transportation in the Settlement of Singapore", 14 Aug 1856. 79 In fact, his first mention appears to be in an article detailing the efforts of volunteer archivists in digitally transcribing the Straits Settlements Records in Singapore. See Vandana Aggarwal, 'Reliving History', Tabla!, 8 April 2016; Vandana Aggarwal, 'The Mystery of Kunnuck Mistree', Off The Record: Articles by Archivists - National Archives of Singapore, 28 June 2016, http://www.nas.gov.sg/blogs/offtherecord/the-mystery-of-kunnuck-mistree/. I thank Kar Min Lim for drawing my attention to these articles.





NLB | National Library Board Singapore

SARBICA International Symposium 2019 : 24-28 June 2019 Singapore Rethinking Archives Reframing Boundaries, Imagining Possibilities

Hear esteemed professionals and speakers explore the intersection of privacy, security, and the management and preservation of records and data on one hand, as well as the innovative deployment of archives and oral history in citizen engagement.

Expand your professional networks.

Organised by **OSARBICA** Southeast Asia Regional Branch

Branche Régionale pour l'Asie du Sud-Est



National Library Board





Registration and other details at http//:www.sarbicasymposium2019.net





